



## Grass Bandits Lawn Service LLC Terms and Conditions

Grass Bandits Lawn Service LLC (hereinafter referred to as "Contractor") will provide all necessary services and materials to complete all jobs. Work will be performed in a professional manner according to industry standard practices.

### Lawn Maintenance

1. Contractor will come for every weekly service date. If contractor shows up and no service can be done due to locked gates, animals in yard (etc) and no call or email was made to reschedule Grass Bandits services full price charge will be applied to account.
2. If Customer wishes to cancel a scheduled service for a given week, 48 hours' notice must be given. **Customer will pay a \$20 rescheduling fee for every visit cancelled/rescheduled. Service cannot be cancelled once Contractor has arrived at the property. If Customer does not want the lawn cut or any other service that has been scheduled upon Contractors arrival customer will be charged a \$25.00 drive by fee.**
3. If Customer chooses to decrease the number of service visits, the price per visit may increase.

### General Policies

4. Customer can elect to cancel his/her account at any time given one weeks notice.
5. Grass Bandits may increase price due to economic impact if needed during season.
6. Customer agrees to promptly notify the Contractor in writing of any dissatisfaction with the service to insure that service is performed as agreed. Customer must notify Contractor within 48 hours of any damages. Failure to report damages within 48 hours constitutes a waiver, and Contractor is released from liability. Grass Bandits will not be held liable for any damages along vinyl siding of house, garages or fences. **CUSTOMERS PLEASE MAKE SURE AND CHECK ALL GATES AFTER SERVICES. Grass Bandits is not responsible for any animals that may or may not get in and out of yards.**
7. If Contractor arrives at a Customer's property to provide service, but work is not needed due to service being performed by another party, Contractor will charge Customer full service price for work Contractor arrived to do.
8. Before Contractor arrives to complete service, it is the Customer's responsibility to ensure that the property is free of toys, hoses, portable sprinklers, animal waste and other objects that interfere with the maintenance of the lawn. Contractor will not be responsible for damage caused to or by such items left on the property. Contractor reserves the right to refuse service if the property is not cleared prior to arrival. An extra fee may be charged if foreign objects impede the work which is to be performed by us such as vehicles, debris, etc. All gated areas must also be accessible and unlocked. **For the safety of your pets. Please pick up any animal waste before your servicing day. The mowers can pick up and transfer disease from house pet to house pet. Not to mention our employees' health and well- being.**

### Insurance

9. The Contractor will carry liability amounts and workmen's compensation coverage on all employees and require same of any sub-contractors. The contractor is also responsible for obtaining any licenses and/or permits required by law for activities on Customer's property.

### Payment

10. Customer will pay for services rendered, upon completion no refunds. Any collection costs including attorney fees and court cost will be the responsibility of the Customer.
11. Any returned payments will be charged an additional \$25.00 service fee, per occurrence.
12. Prepaying: Is the amount set for season April-November no refunds. Season start and end time varies do to weather or areas of service. 3.8% percent processing fee will be applied on prepay packages if paid by credit card.